VALUE RETENTION AND CARE Kaindl Info 11 Status January 2020 Page 1/1

In order that your Kaindl Laminate and Veneer Parquete Flooring might continue to give you please for a very long time to come we would ask that you note the following points:

- 1. Kaindl Flooring are extremely hygienic and very easy to look after.
- For everyday cleaning purposes it is sufficient to vacuum clean the floor or sweep it with a soft brush.
- Foot marks and persistent dirt can be readily cleaned off with a damp cloth. However, only use a well wrung out cloth. On no account should you apply a wet cloth to the flooring or soak the floor with a mop.
- 4. All ordinary household cleaning products may be used for cleaning purposes. However, never use scouring agents, wax, or polish.
- 5. More serious contamination and stubborn stains can be easily removed with acetone or other alcohol-containing solvents (such as Tanex Power). These must be approved by the manufacturer for laminate flooring and used in accordance with the manufacturer's instructions.

Source of supply: Tanex Power

Tana-Chemie GmbH oder Werner & Mertz Professional Vertriebs GmbH

Ingelheimstr. 1-3 Neualmerstr. 11-13 D-55120 Mainz A-5400 Hallein

- 6. For everyday cleaning purposes we recommend that you use Kaindl Cleaner.
- 7. We suggest you place door mats or rubber mats at strategic places such as floor, house doors, and office desks, and also that you fit the feet of furniture items with felt gliders. Rolling furniture and rolling desk chairs should be fitted with soft rubber chair castors. **Type W / soft EN12529**)
- 8. In order to avoid severe drying out of Kaindl Flooring during the heating season you should ensure that the room temperature does not exceed 20–22 °C and that the relative humidity is constantly around 50–60%. In the interests of maintaining this ideal climate we recommend the use of an electric air humidifier during the heating season.

The formation of gaps in the flooring must be expected in the event of failure to maintain the recommended relative humidity level (particularly during the heating season).

By virtue of the high abrasion resistance of the surface the value retention of Kaindl Laminate and Real Wood Flooring is assured for years to come. No signs of wear or pathways.

What to do in case of damage:

Minor damage such as cracks or impressions can be readily repaired with Repair Kit in the matching shade. The quality of the flooring will not be impaired in any way as a result.

You can obtain Repair Kit from you Kaindl Flooring dealer.

On the other hand, the task of repairing more serious damage should be left to a qualified tradesman.